



Direct Energy's Home Comfort Collection™ Plans are provided by Home Warranty of America, Inc., a Direct Energy® company. **The Payment will show on the customer's credit card or checking account statement as "HWA/Direct Energy".**

Key Plan Benefits	MAINTENANCE ESSENTIALS	REPAIR & MAINTENANCE ESSENTIALS	REPAIR & MAINTENANCE ESSENTIALS PLUS
Annual Cooling System Check-up	●	●	●
Annual Heating System Check-up	●	●	●
Front of line service when scheduling appointments	●	●	●
No age restrictions	●	●	●
15% off any repair services	●	●	●
\$500 coverage per repair incident up to \$2000 annually		●	●
No service visit charge and no deductibles		●	●
24/7 emergency service		●	●
\$500 credit towards system replacement			●
HEATING & COOLING PLAN COSTS:	\$15.99/month	\$26.99/month	\$29.99/month

Coverage

Current Failures Only

Heating:

- Fan Forced, Boiler and Geothermal Systems
- Water based, natural gas ,propane and oil included
- All parts within the heating unit casing
- Thermostats
- Furnace zoning system control panel

Cooling:

- Ducted electric central air unit
- Water evaporative cooler
- All components and parts within covered unit
- Refrigerant up to 2lbs. yearly
- Thermostat

Dwellings: (permanent foundation)

- Single owner occupied family residences
- Condos/Townhomes
- Rentals (if owner purchased plan)

Exclusions

- Ductwork
- Air & Fuel Filters
- Electronic Air Cleaners
- Condensate Pumps & Lines
- Window A/C Units
- Water lines and valves for boilers
- Detached Garages
- Acts of God, fire, war, flood, earthquake, hail, hurricanes, tornadoes, freeze, vandalism and theft
- Pre-existing conditions
- Refrigerant over 2lbs. annually
- Adequacy or capacity of systems or appliance
- Cosmetic damage or defects
- Service work needed to meet code violations
- Restoration, repair, or replacement of drywall, floor coverings, plaster, cabinets, counter tops, tiling and paint
- Removal of hazardous products or materials, including mold and asbestos
- Manufacturer's defect or recall
- Grilles
- Flues
- Vents
- Drain Lines
- Humidifiers
- Dehumidifiers

Terms/Conditions

- Customer may cancel at any time within 30 days of signing up for Plan
- No pre-inspection required
- One year term with auto-renewal (anniversary notification)
- Contract start on enrollment date
- 15% discount and maintenance claims available on Enrollment Date
- Eligible to make repair claims 30 days after contract start date as indicated on Welcome Kit letter
- Welcome Kit arrives 7-10 business days after enrollment – customer to review
- Customer may elect not to renew agreement by providing notice in writing any time prior to the start of the 2nd renewal term
- No commercial coverage
- System or equipment must be properly installed and in proper working order and located in an accessible and safe environment for the authorized repair technician

Placing an Order

Please call 727-493-0057 Monday – Friday 8AM-5PM to have our Customer Care Representative assist you